Donna K. Thornton-Roberts, MBA

26 Patriot Way, Christiansburg VA 24073 703-994-1597

- Masters in Business Administration
  Averett University Danville, VA (1998)
  Master's Dissertation: "Membership Retention in Faith Based Organizations"

- Bachelors of Science Management of Human Resources
  Bluefield College, Bluefield VA (1995)

- Christiansburg High School , Christiansburg, VA (1973)

Adjunct Experience

Bluefield College- Business Professor, Accelerated Program 2009- present

Radford University, Radford Virginia College of Human Growth and Development
Child Care Administration (1999-2001)

Nyack College, Washington DC, Department of Business (2002-2004)
Business Writing, Business Communication, Introduction to Business, Personal Finance

Visiting Professor
Emmanuel College, Franklin Springs, GA College of Business (1998, 2002, 2007)

Professional Qualifications

Certifications - Leadership Horizons, Carmel ,Indiana (1999)
Real Time Coaching - Hallmarks of Excellence (1999)
Disney Institute of People Management, Orlando, Florida (2000)

Honors
National Accreditation Commissioner, National Accreditation Commission for Early Care and Education Programs (1994-2000)
Virginia Gubernatorial Appointee Child Day Care Council (1995-2005)
Honorable George Allen, (1995- 1998)
Honorable James Gilmore, (1998-2002)
Honorable Mark Warner, (2002-2005)
Board Member, The National Association of Child Care Professionals (1998-2004)

Awards
Small Business Leader of the Year (1988) Montgomery County Chamber of Commerce

Books
Thornton, Donna. Motivating Employees through Exceptional Personnel Polices. Roanoke, VA ,Gurtner Press, January 2004
Thornton, Donna. Stop Being a Chicken in a Buzzards World. Roanoke, VA Gurtner Press, January 2003

Thornton, Donna. Child Care is a Business, too. Child Care Consultant Services, Inc. Christiansburg, VA. Self-Published. May 1994

Articles

Thornton, Donna. "Budgeting 101" Professional Connections Trade Journal . Fall, Vol. 9, Issue 48 , (2006)

Thornton, Donna. "Putting the Best Image Forward" The Presenter Notes. Spring Vol. 1, Issue 2 , (2002)

Thornton, Donna. "Virtuous Women Caring for God's Children" Association of Christian Schools International Early Education Vol.2 Issue 2 (2001)

Thornton, Donna. "Gain Knowledge- Energized Your Professionalism and Returned Revived" Professional Connections Trade Journal . Winter Vol. 4, Issue 21 , (2000)

Thornton, Donna. "Professional Networking- A New Style for a New Millennium" Professional Connections Trade Journal . Spring Vol. 3, Issue 18 , (1999)

Thornton, Donna. "Assertiveness – the Key to Being Successful" Professional Connections Trade Journal . Spring Vol. 3, Issue 20 , (1999)

Thornton, Donna. "The Balancing Act- a Director's Struggle" Professional Connections Trade Journal . Spring Vol. 3, Issue 19 , (1999)

Thornton, Donna. "The Core Competencies of a Child Care Director" Professional Connections Trade Journal . Fall Vol. 2, Issue 4 (1998)

Thornton, Donna. "A Positive Work Attitude Creates Better Child Care" " Professional Connections Trade Journal . Winter Vol. 1, Issue 1 , (1997)

Thornton, Donna. "Blueprint for Excellence - Who Will Excel in the 21st " Professional Connections Trade Journal . Spring Vol. 1, Issue 2 , (1997)

Thornton, Donna. "Team Work- Managing Credit Cards Wisely" Professional Connections Trade Journal. (08/1996)

Thornton, Donna. "Marketing Your Center's Services to Employers - Putting your best foot forward**" Child Care Information Exchange. January/February (1993)**

Lectures and Keynote Addresses

Criss-crossed America from 1991-to present Keynoting and inspiring the business and ministry communities with an uplifting message of hope. Some of the highlights are:

Thornton, Donna. Seminar Lecture. *.The FISH Philosophy- Changing a Center's Culture.* Child Care Systems of America Conference, Nashville, TN . Oct. 2010

Thornton, Donna. Seminar Lecture. *Exceptional Customer Service; Time Management for the Busy Child Care Director*. West Palm Beach Children's Services. West Palm Beach Fl. April 2011

Thornton, Donna. Seminar Lecture. *Raising the Bar- Excellence in Early Childhood Leadership* Conference. San Antonio Texas Nov 2014

Thornton, Donna. Keynote Address. *Growing from Good to Great*. ACSI International Conference. Dallas Texas Nov 2012.

Thornton, Donna. Seminar Lecture, *Train the Trainer- Exclusively for Child Care Professional Educators.* Hillsborough County Children's Services . Tampa, FL Aug. 2012.

Thornton, Donna. Seminar Lecture. *Surviving the Staffing Crisis*. National Tour, Atlanta, New Jersey, Texas, Virginia, Florida, Georgia, North Carolina. Nov 2009

Professional Memberships

Founder, The National Association of Child Care Professionals (1994 to present)
The National Association of Early Childhood Education (1980-1998)
Toastmasters (2004)

Employment History

Graceway Ministry Co-founder, Executive Director 2010 to present

Child Care Consultant Services, Inc. 2009 – to present
Owner and CEO

Calvary Assembly Church, Decatur AL (10/2005- 2007)
Interim CFO / Leadership Coach

Nyack College Campus, Washington DC (8/2001- 12/2003)
Director of Adult Degree Completion Program/ Adjunct Professor

Associates in Human Development, Inc., Christiansburg, VA (8/2000 - 8/2001)

Radford University, Radford Virginia College of Human Growth and Development Child Care Administration (1999-2001)

The National Association of Child Care Professionals, Austin, TX (8/1994-8/2000) Executive Director

Child Care Consultant Services, Inc., Christiansburg, VA (5/1989-6/1994) **President/Owner**

Tiny Tots Day Care Center, Christiansburg, VA (1976- 1989)
Owner/Administrator

Websites Owned or Managed : www.the-adventureclub.com
www.donnakthornton.com www.graceachild.org www.gracewayministry.org
www.robertsgroup.org www.prostarcommercialconstruction.com
www.recoverthefallen.org